



WAGNER INSTRUMENTS

POST OFFICE BOX 1217
GREENWICH, CT 06836 - 1217 U.S.A ☎(203) 698-9681

Sept 1, 2020

FDK SERIES FORCE GAGE – SERVICE & CALIBRATION PROGRAM

FDK Series Service & Calibration Program applies to FDK/FDN/FPK/FT Force Gages.

(1) REPLACEMENT / EXCHANGE PROGRAM -- FDK Series Force Gages are sealed at the factory. In lieu of servicing each unit returned for repair, Wagner Instruments offers a new replacement for eligible gages, at a reduced cost compared to list price for a new FDK Series Force Gage @ \$245.

- FDK Series Force Gages returned for service are eligible for replacement if out of specified tolerance, or if mechanically inoperable, but not otherwise damaged.
- Heavily used or damaged force gages, as well as gages that have been sent at replacements at a reduced cost, are not eligible for exchange, but must be replaced with a new gage at regular price. Wagner Instruments reserves the right to determine eligibility for the replacement / exchange program.
- If eligible for replacement / exchange, the same model / capacity gage will be supplied.
- Replacement force gages are only available for exchange with FDK Series Force Gages returned for service, and are not available for purchase without the exchange of used FDK Force Gages.

ORDER: FDK XX R (add "R" to your gage model number).....\$ 155

(2) CALIBRATION-- FDK Series Force Gages are calibrated at the factory, without NIST Certification.

- **NIST Certification** -- Optional for **new or replacement** FDK Series Force Gages.
Certified force gages receive a short form (no data) NIST certificate.

ORDER: FDK/NIST\$ 75

- **NIST Re-certification**

- a) An FDK Series Force Gage returned for re-certification will be issued an NIST certificate, if found to be within tolerance.

ORDER: FDK/NIST (received within tolerance).....\$ 75

- b) For an FDK Series Force Gage, returned for re-certification, and found to be out of tolerance, a replacement FDK Series Force Gage with NIST certificate will be offered.

ORDER: FDK XX R + FDK/NIST (received out-of-tolerance).....\$ 230

(3) RETURN FOR SERVICE—TO SEND YOUR FDK SERIES FORCE GAGE IN FOR SERVICE:

- **Call +203-698-9681** or email service@wagnerinstruments.com, to request a **REPAIR ORDER FORM**.
- Upon receipt of the form, follow the instructions, complete the form, and send the FDK Series Force Gage to the indicated address.

(4) TERMS

- **NIST** – The National Institute of Standards and Technology is the U.S. government agency that administers the national standards program. Wagner Instruments' test weights, used for certification of force gages, are certified periodically by comparison with NIST certified test weights that are traceable to NIST test weights.
- **CERTIFICATION** – Verifying the accuracy of a force gage by applying NIST test weights.



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